



**Retrieving a graphic that retracts into the cannister.**

If a graphic separates from the header bar it could spin down inside the cannister. It's also possible for this to happen if a graphic is accidentally mishandled during applying or replacing.

Before proceeding be sure to remove all tension from the unit.

After all tension is removed, remove the end cap screws from the Magicpak end caps with the slotted pin in the center of the end.

A rewind tool made from a piece of banner material 95" long x 2" wide is needed.  
(this is just a piece of banner material that will be attached to the tension roller and rolled into the housing for retrieval)

Remove the tension roller and attach the rewind tool with tape to the center of the leader film and manually roll the tool (banner material) around the roller as if it were a banner.

Replace the roller leaving approximately 4" of the tool out of the housing where the graphic normally comes out. Hold the end of the rewind tool, then replace the end cap screws using care not to allow the tool to slip back into the unit.

Pull the tool out of the housing until the leader film extends out, then pin the unit to hold the tension. From this point follow the normal graphic replacement instructions.